

SECTION B – SUPPLIES OR SERVICES AND PRICES

B.1 Consideration and Payment

B.1.1 The anticipated award is a hybrid contract comprised of mostly Firm-Fixed Priced CLINs with some Time and Material CLINs.

B.1.2 Offerors are to respond to the Instructions as articulated in Section L of this Solicitation. The offeror shall propose pricing for each of the option periods. The offeror shall price (and the government shall fund) this effort in accordance with the CLIN structure in Section J.

B.1.2.1 Definitions: CLIN 0002 Tiers 1-4. The four-tier system outlined in CLIN 0002 is designed to allow the government and the contractor to establish a base level operation aligning expected call volume with contractor staffing, and to move between tiers to accommodate increased call volume or funding reductions. The government and the contractor shall monitor call volume to determine if a tier shift is necessary, but shall not shift between tiers more often than every six months. The government shall monitor the availability of funding, and may require a reduction in base level operations by shifting to a lower tier to align with funding levels. Upon notification from the Contracting Officer that a tier shift is necessary, the contractor will be given 60 days in which to complete the operational changes necessary to perform at the new tier level. At award, and upon the exercise of any option period, the government will affirm the required operational level for that period.

B.1.2.2 Definitions: CLIN 0009 Ad Hoc Optional Labor. This CLIN is designed to accommodate military contingencies, disasters, and surge requirements which cannot be fully anticipated at the time of award. The optional labor hours, in units of 10,000 labor hours, shall be activated as often as necessary, but not to exceed the total quantity as noted in the quantity column. Any unactivated units in any performance period may be carried forth to any subsequent exercised option period.

B.1.2.3 Definitions: CLIN 0011 Performance Incentive Option. The Performance Incentive Optional CLIN will be exercised and funded upon COTR and Contracting Officer approval once the terms and conditions of the Quality Assurance Surveillance Plan have successfully been met.

B.2 Labor Hour Rates

The minimum personnel qualifications for the labor categories are described in Section M and within the performance work statement.

B.3 Other Direct Costs

The Contracting Officer shall determine the allowability of ODCs in accordance with subpart 31.2 of the Federal Acquisition Regulation (FAR). The offeror shall present a detailed list of all ODC items, item pricing, and a basis of estimate for each price. The offeror shall list all other direct costs needed to perform services described in the performance work statement.

B.4 Travel

All travel that is not in direct support of providing counseling services for families must be approved in advance by the Contracting Officer Technical Representative (COTR) prior to travel. Once approved by the COTR, the contractor shall be reimbursed for the actual costs of transportation, lodging, meals, and incidental expenses during the authorized travel.

B.5 Overtime

In the event overtime is determined to be necessary by the Government, it shall be negotiated and approved in advance and in writing by the Contracting Officer.

B.6 Holidays

The contractor shall establish a standard holiday schedule that exactly coincides with the Government's schedule. Holidays and other non-work days peculiar to or dynamically declared by the Government shall be considered as holidays for contractor personnel and are not billable unless work is actually requested by the Government and performed on these days. The following is a list of Government holidays:

New Year's Day

Martin Luther King Day

President's Day

Memorial Day

Independence Day

Labor Day

Columbus Day

Veterans Day

Thanksgiving Day

Christmas Day

Inauguration Day (every 4 years)