



TAMS
TOTAL ASSET MANAGEMENT SYSTEM



Janitorial Services Quality System



More Confidence,

Less Stress.



PSI's Total Asset Management System



helps keep your team on task.

TAMS has been internationally recognized as a **BEST IN CLASS** product that has the **BEST DESIGN, BEST FEATURES** and **BEST SUPPORT** by winning the only Global Trades Award for Technology in our field.

A Global Trades Award is given by the Broadcast News Corporation to companies who help customers go from Good to Great with their products.

You will discover that **TAMS** is the easiest and most functional management system available in the world.



Does TAMS really work? PSI started in the Facilities Maintenance and Janitorial Services business 18 years ago serving government and private sector customers. As our business grew, we struggled with commercial systems that were difficult to use, spending a lot of money trying to make them work. We needed a better set of tools, so we decided to design our own systems that were easy to use at every level in our organization. These systems grew into the software we offer today.

Yes, **TAMS** is truly **Easy To Use**. PSI has ensured that **TAMS** is intuitive and easy to learn for even the most novice computer user. Our customers receive complete system set up and training so that they start improving their operations on the very first day. We offer comprehensive Technical Support for all systems users to ensure that they stay connected without stress. We bring daily value to our customers by providing a level of control in operations that has not been possible before today.

TAMS helps you effectively manage quality at all of your facilities, utilizing the web & mobile devices to help keep your team on target and keep you fully informed of their progress. **TAMS** helps you develop a customized, highly detailed quality system that increases employee accountability to create an optimal, productive environment for each facility.

TAMS CAN IMPROVE QUALITY BY HELPING YOU AUTOMATICALLY TRACK & REPORT ON WORK PERFORMANCE THROUGHOUT THE DAY.



We provide every control point you need to improve Quality.

Superior quality is driven by passion and achieved by TAMS.

TAMS helps you achieve your goals by streamlining procedures, planning work steps, managing employees, improving communications, reducing redundancy, managing material needs, and scheduling work based on resources & priorities.



- BEST IN CLASS
- BEST DESIGN
- BEST FEATURES
- BEST SUPPORT



Implementing TAMS is a clear way to demonstrate your commitment to quality.

You work in real time, and so does TAMS to help you track & improve work flow and quality throughout the day. You stay connected, while TAMS automatically directs action as needed to improve service response times that ensure quality. TAMS provides access through the Internet so your managers can view all of their facilities and quickly assess their status at any time from anywhere in the world.

Staying connected with your staff not only improves quality, but can readily improve your customer relationship. TAMS has consistently created a significant improvement in customer satisfaction and improved customer involvement in the quality process:

- One client improved quality and customer satisfaction to the point where they had **ZERO Hold Backs** in their first year using TAMS, when **Hold Backs** had been consuming all of their available resources in previous years, threatening their contract. Not only did they save their contract, but they developed a very positive relationship with their client.
- TAMS helped another client organize work flow to provide improved service while cutting overtime waste, starting in the very **FIRST MONTH**. Their response times to daily service requests improved dramatically, and they were able to permanently change from “fire fighting” to proactive management.
- Once you get the contract, it is time to deliver on the promise. TAMS can help you clarify duties and objectives while providing a positive structure for superior performance that is unmatched in the industry.



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What can **TAMS** do for You?

Utilizing **TAMS**, **you** can deliver a comprehensive quality system to your customers that will significantly improve performance, consistency and efficiency.

Communications will be dramatically improved with detailed quality assurance instructions and ratings, effectively creating customized specifications for superior quality. Real time tracking of progress will improve response times to issues, and document work progress for improved service. Increased management oversight will bring a higher level of accountability and make critical information easily accessible.

Quality Assurance Inspections are easily managed with portable handheld PDA devices and barcoding, with minimal training or previous experience required. **TAMS** provides the ability to define inspection criteria, inspection groups and quality control ratings, utilizing trend analysis to identify problem areas that are keys to improved performance. Managers can quickly identify the root causes of problems and develop controls to improve consistency and performance.

TAMS is fully customizable, with detailed graphical and summary reports available at the click of a button, at any time from anywhere in the world. **TAMS** will be custom molded to **your** needs, outlining each important objective and providing the proper level of instruction to get the job done right.

To ensure a pain free implementation, **PSI** will work closely with **you** to collect the correct facility information. **PSI** will then customize the system for each of **your** facilities and **PSI** will enter all of the complex data to simplify the process. **PSI** will provide training and support during the start-up to make learning the system easy. From there, running the system on a daily basis becomes a simple and quick way to improve operations.

PSI will host **TAMS** on our servers, so that technical experts are always available to ensure system integrity. We provide free technical support to all of our clients. We also provide free upgrades for improved versions of **TAMS**.

Our goal is to give **you** the best tools possible to run **your** facilities and to ensure that **you** know the best ways to use these tools.

Quality Control

With our easy to use portable PDAs, you can automatically provide detailed Quality Inspection Instructions and Specifications to field Inspectors.

You now have a standard to measure performance and provide quality detail for trend analysis.



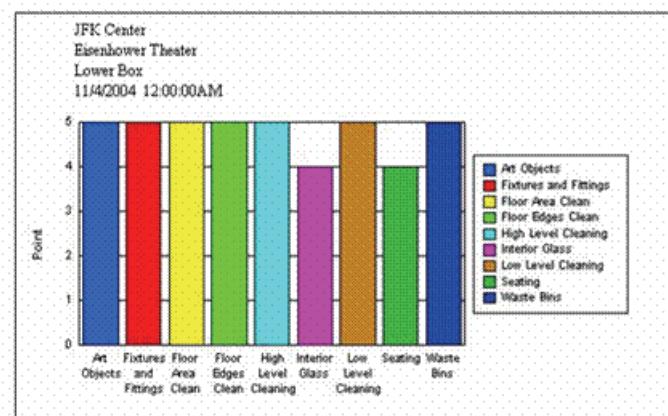
Detailed reports and trend analysis give a complete history of quality in your facility at the click of a button.

As a result, corrective action is easier to pinpoint, which will help you remove root causes and actively improve performance.



Our seamless system automatically updates your quality data as soon as the inspection is complete and an internet connection is established.

Everyone in your organization can see the quality of work instantly, as it happens, so that response times to issues can be cut dramatically.



ABC	
Item	Point
Art Objects	5
Fixtures and Fittings	5
Floor Area Clean	5
Floor Edges Clean	5



Our system was developed to help you maintain a structured management approach that provides efficient, effective communication and emphasizes "partnership" with your client.

Using TAMS, at all times & at all levels, you will be able to access information concerning the status of your facility, reports on work in progress, status reports on specific work requests, updates on outstanding questions, and other contractual requirements.

Our primary goal is to help you enhance performance response times that maximize client satisfaction, reduce your risk & cost, and to provide the best quality oriented facilities management service available.



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